

**CLIENT(S) INDEMNITY TO CORE TRUST & INVESTMENT LIMITED WITH RESPECT TO INSTRUCTIONS GIVEN VIA ELECTRONIC CHANNELS**

Having agreed to accept and to act on my/our instructions given via E-mail, and other Electronic Channels in respect of any transactions regarding my/our account with CORE TRUST, I/we hereby confirm that:

1. I/We understand that it is my/our responsibility to keep my/our Account details as private and confidential to prevent unauthorized access to my/our Stockbroking account with CORE TRUST.
2. I/We understand that it is my/our responsibility to notify CORE TRUST where I/we detect that my/our Account details have been compromised. I/We also understand that any transaction executed on my/our account before CORE TRUST is notified of such compromise is binding on me/us.
3. CORE TRUST is authorized to act on instructions, which have been transmitted via any of the referenced electronic channels without bearing my/our signature (s) provided such instructions emanated from my/our registered details in CORE TRUST's records.
4. CORE TRUST shall not be under any duty to verify the identity of the person(s) giving instructions in my/our name provided such instructions have emanated from my/our registered details in CORE TRUST's records and any transaction made pursuant to the instructions shall be binding upon me/us.
5. Except my/our instruction sent via any of the referenced electronic channels is duly revoked or modified by a subsequent instruction issued by me/us and such subsequent instruction has been communicated to and received by CORE TRUST before the execution of the prior instruction and within the stipulated deadline for revocation and or amendment of instructions, I/We undertake to be bound irrevocably by such prior instruction.
6. I/We understand that where a mandate/instruction is sent via e-mail, I/we should receive a relied acknowledgement e-mail immediately. Where this is not received within 30 minutes, I/we understand that I/we should immediately contact CORE TRUST to confirm receipt of the mandate/instruction.
7. I/We understand that upon submission of my/our mandates/instructions placed via email, it is my/our responsibility to confirm that such mandates/instructions have been successfully submitted and are reflecting on my/our in-house account. Where the mandates/instructions are not reflecting, I/we understand that I/we should immediately contact CORE TRUST to confirm receipt of the mandate/instruction.
8. I/We hereby agree to keep CORE TRUST indemnified from and against all actions, proceedings, claims and demands which may be brought or made against CORE TRUST and all losses, costs, charges, damages and expenses which may be incurred or sustained or for which CORE TRUST may become liable by reason of honouring such E-mail, and other Electronic Channels instructions provided that CORE TRUST has taken all measures prescribed by this agreement irrespective of whether the instructions are in fact erroneous, fraudulent or issued otherwise than as aforesaid.

**Confirmation :**

I/We hereby confirm that I/We have read and agreed to be bound by the above terms and conditions and indemnity. Name of account-holder/Corporate account holder:

\_\_\_\_\_

**CSCS Number:** \_\_\_\_\_ **Phone Number (SMS):** \_\_\_\_\_

**Email Address For Transactions:** \_\_\_\_\_

**Signature of Account-holder:** \_\_\_\_\_

**Signature of Corporate account-holder :**

\_\_\_\_\_

**DIRECTOR**

\_\_\_\_\_

**DIRECTOR/SECRETARY**

**(affix seal)**

**Dated this** \_\_\_\_\_ **day of** \_\_\_\_\_ **20** \_\_\_\_\_